

## QUALITY POLICY

At **Shourya Enterprises**, quality is embedded in every facet of our operations. Our primary objective is to exceed customer expectations while adhering to the highest standards of compliance and safety.

We are committed to continuous improvement and excellence by optimizing our Quality Management System (QMS). By building strategic partnerships and fostering mutually beneficial relationships with all stakeholders, we ensure the optimization of our processes and delivery of superior products and services.

### **Our Quality Objectives:**

1. **Statutory and Regulatory Compliance:** We ensure strict adherence to all statutory, regulatory, and safety standards applicable to our products and operations.
2. **Technological Advancement:** We actively embrace cutting-edge technology to continually improve our systems, processes, and product quality.
3. **Quality Culture:** We cultivate a culture of accountability and quality-oriented thinking at all organizational levels, aiming for timely delivery and complete customer satisfaction.

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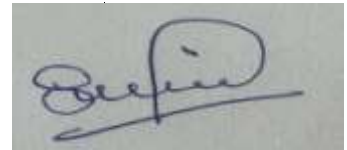
### **Quality Policy for Cranes, Compressors, HVLS Fans & Exhaust Fans**

1. **Safety Standards:** We are committed to adhering to all relevant safety regulations to ensure safe operation and maintenance of cranes, compressors, and HVLS fans.
2. **Quality Assurance:** Robust quality control measures are implemented throughout manufacturing and assembly to ensure product integrity.
3. **Material Integrity:** High-quality materials and components are used that meet or exceed industry specifications for durability and performance.
4. **Regular Testing:** We conduct rigorous testing procedures, including load tests for cranes and pressure tests for compressors, to validate performance and safety.
5. **Continuous Improvement:** A culture of continuous improvement is fostered through regular reviews of processes, customer feedback, and technology upgrades.





6. **Training and Development:** Continuous training is provided to our employees, enhancing their skills and knowledge regarding quality standards and industry best practices.
7. **Customer Focus:** We prioritize customer satisfaction through timely delivery, clear communication, and responsive support services.
8. **Environmental Responsibility:** Commitment to environmentally sustainable manufacturing practices is integrated into our operational processes.
9. **Documentation and Traceability:** Comprehensive records of production processes, quality checks, and compliance measures are maintained to ensure traceability.
10. **Supplier Quality Management:** We evaluate and monitor suppliers to ensure they meet our high-quality standards and contribute to the integrity of our products.



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